Town & Country
Bank and Trust Co.

Dear Online Banking User,

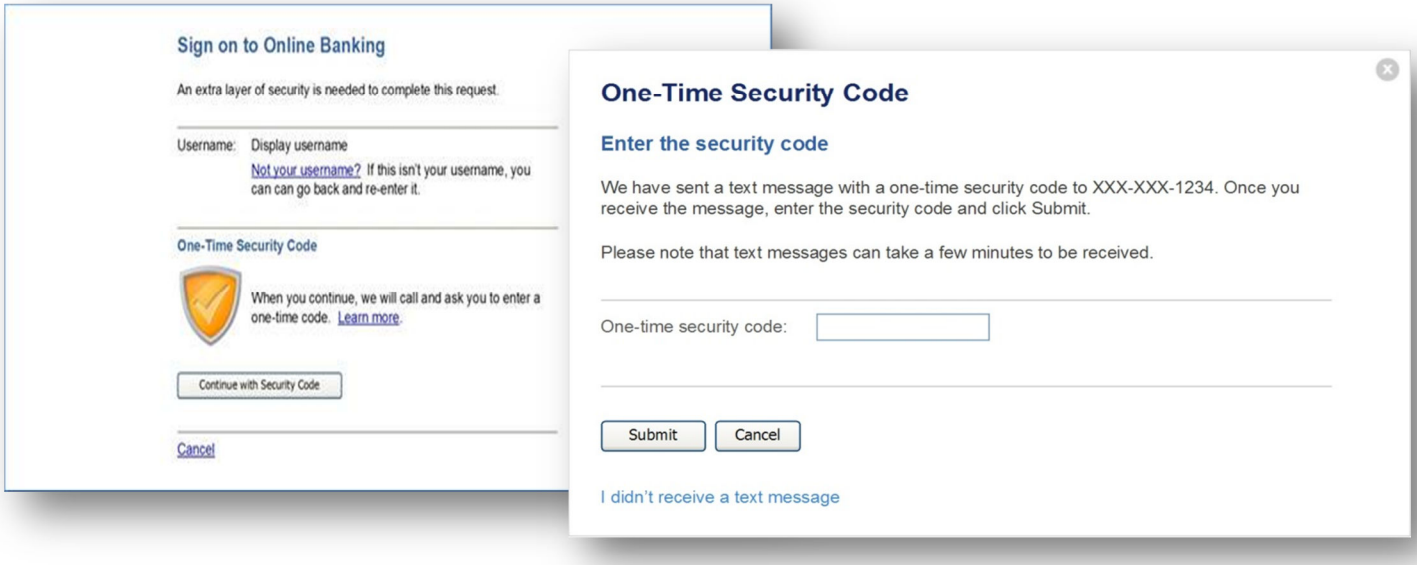
Town & Country Bank and Trust Co. is upgrading our Internet Banking solution on March 10, 2013 in order to enhance our security and protect your financial information. We are announcing new security enhancements that will change how you login to Internet Banking. Our upgraded security will continue to allow you anytime/anywhere access to your financial information and will better protect your sensitive data.

Streamlined Login Process

After the upgrade, you will notice the picture & phrase that previously appeared when you logged in have been removed. In addition, you are no longer required to formally register your computer; the new system has technology to recognize if your computer has been used before to access the system. We are implementing a more secure and behind the scene process to validate your device (PC, laptop, tablet, mobile phone), username, and password.

Enhanced Security Settings

We are also adding additional layers of security in the event you log in from a device that has not been used in the past or from a location that is outside of your normal online banking activity. Instead of the simple challenge questions you used in the past, you will be asked to validate your identity through a one-time security code via a phone call or SMS message. These enhanced security features help safeguard your information.



What can you do to prepare?

When logging into Online Banking, enter in your current phone numbers when prompted. Keep in mind, additional authentication may be required when away from home so, if possible, include a mobile number.

If you have any questions about these enhancements or updating your phone information, please contact the Customer Resource Center at 502-348-3911 or toll free 1-877-813-3282.